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On behalf of the members of Eastside Fire & Rescue (EF&R), I am proud to present to you the 2019 Annual Report. We celebrated EF&R’s 20th Anniversary throughout the year. This is something to be very proud of. What a successful year for the organization, one that saw numerous changes to operations. We continued striving to provide excellent customer service to the citizens we serve, while implementing many new programs and initiatives. We put into service the first tiller drawn ladder truck, a Blue Card Command System, a new dynamic aid car deployment system and a second response battalion chief. The innovative Interlocal Agreement continues to be the most cost-effective form of organizing regional fire services in King County.

Emergency responses increased 7.5% over 2018. The Reserve Program is fully staffed with personnel, supporting overnight operations in the Tiger Mountain and Wilderness Rim communities. In June, the Agency graduated future leaders with the first Fire Cadet Program. We have realized a record number of retirements, resulting in numerous promotions and new hires. Keeping up with the constant turnover is a challenge that staff has handled seamlessly, while continuing to push line personnel to be in a constant state of training.

The Administrative Team demonstrated their dedication to EF&R’s Mission, supporting response personnel and chief officers in ways that are too numerous to mention. The staff at Headquarters are the backbone of the Agency and provide a high level of caring, productivity and efficiency to daily operations. My thanks are not enough to express my gratitude for the men and women who provide the support needed to allow emergency personnel to be successful. Without the outstanding efforts of our personnel in Human Resources, Finance, IT, Admin Services, and Mechanical & Facilities Maintenance, we could not have been successful in 2019.

We are thankful to the Board of Directors for their support and guidance, this Agency takes great pride in knowing that they are leading the way.

I hope you enjoy the report, if you have any questions, concerns or suggestions for improvement, please do not hesitate to contact me.

Respectfully,

Jeff Clark
Fire Chief
Board of Directors

Alan Gothelf
City of North Bend

Ramiro Valderrama
City of Sammamish

Karen Moran
City of Sammamish

Matt Talbot
Fire District 38

Don Smith
Fire District 10

Larry Rude
Fire District 10

Chris Reh
City of Issaquah

Stacy Goodman
City of Issaquah
Mission Statement

Excellence in Service
Dedication to Community

Values & Priorities

Compassionate
Providing empathetic service that advocates for the communities we serve in a way that demonstrates “we care.”

Innovative
Taking responsible risks to develop creative ideas that drive change.

Trustworthy
Demonstrating integrity, strength and ability to do the right thing.

Expertise
Maintaining our knowledge, skills and abilities to ensure the highest level of service is provided.

Professionalism
Professional pride, adhering to a strong code of moral and ethical conduct in appearance, attitude and standards.

Wicked Goal

Achieving a high performing organization status, through a unified commitment by all members and internal stakeholders, is EF&R's Wicked Goal.

A unified commitment is achieved when we all feel as though we belong to the team. We are unified in our commitment to the mission and goals of EF&R. We strive to experience excitement and enthusiasm about our work and we look forward to working with each other to ensure EF&R is successful.

In so doing, we recognize barriers exist; these must be taken down to achieve a unified commitment. Partners must unify and fully commit to EF&R. Assets must be planned and utilized across all partners. Labor and management must unite behind what is good for the whole and not for personal benefit or preference. Volunteers and career firefighters must bridge any divide and preparation of the organization, for operational regionalization, must occur.

Our focus is on what brings us together.
Service Area

[Map of Service Area with color-coded districts and a note on contract customer: Snoqualmie Tribe]
Fire Statistics

9,926 Incidents

Incidents by Station

- STA 71: 1,391
- STA 72: 1,707
- STA 73: 1,094
- STA 78: 714
- STA 81: 488
- STA 82: 951
- STA 83: 1,699
- STA 85: 413
- STA 87: 1,499

Incidents by hour of day

Average Station Turnout Time

- Fire: 01:33
- EMS: 01:11

Pie chart showing:
- 69% Fire
- 22% EMS
- 4% MVA
- 6% Mutual Aid

EMS: 7,231

Fire: 2,276
EMS Incidents and Statistics

- Basic Life Support (BLS): 5,311 (73%)
- Advanced Life Support (ALS): 1,780 (25%)
- Cardiac Arrests: 140 (2%)

EMS Incidents by Unit:

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<th>Unit</th>
<th>Incidents</th>
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<tr>
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</table>
South King County Fire Training Consortium
In January of 2019, EF&R embarked on a relationship with the South King County Fire Training Consortium (SKCFTC).

Debit Training Day
Each year, EF&R hosts an annual Training Debit Day. This is a 12-hour day of training for Firefighters. In 2019 the focus was on the Wildland/Urban Interface. EF&R has a significant exposure and potential for wildland fires to have a direct impact on the communities we serve.

Firefighters completed online training, field work and testing that qualified them to hold a “Red Card.” EF&R currently has the highest percentage of trained “Red Card” personnel in the Agency’s history.

Blue Card Training
In 2019, EF&R completed the goal of having Chief and Company Officers complete “Blue Card” certification. The program is a standardized way to communicate when operating on the Fire Ground. It assists with a manageable incident command structure, to provide a favorable outcome.

Joint Apprenticeship and Training Committee
EF&R is continuing to have its new hires go through the Washington State JATC process. This three-year apprenticeship program has a rigorous standard that includes annual testing required for passage. SKCFTC is administering and proctoring these exams for EF&R.
Operations

Operations within the fire service are a product of hard work, a commitment to training, and a focus on service to community. The one constant to fire and emergency operations is change. Eastside Fire & Rescue has experienced an incredible amount of change in 2019, which has improved the level of service throughout the entire 190 square mile response area.

Station 71
- New Rosenbauer 100’ Tillered Ariel
- Dedicated Aid Car A171

HAZMAT Program
- HAZMAT 173 placed into service
- Training at the National Center for Domestic Preparedness facility

Battalion Chiefs
- Second Battalion Chief (B181) added
- New vehicles placed into service

Wildland
- Station 72 assigned “Wildland Hub”
- Majority of career FFs “Red Card” certified
- Responded to California fires

EMS QA / Improvement
- Direct feedback from medical facilities
- Members are receiving critical feedback on patient outcomes

Sammamish Plateau
- Station 82 assigned a new Brush Truck & ESO review role
- Dedicated Aid Car A183
- UAS 181 placed into service
Ladder 171
The new Tractor Drawn Aerial (TDA) enables the Agency to maneuver into tight spaces. It allows access to roads and buildings, unlike the previous ladder truck.

Mechanic Contract
The City of Mercer Island entered into a one-year agreement, in which EF&R will provide vehicle maintenance for the city-owned fire and EMS apparatus and equipment.

Reserve Program
The Reserve Program began with 22 Reserves. In 2019, eight members were hired, bringing the total to 25 active Reserves. In 2020, the program will increase by six new Recruits and we anticipate a recruitment drive mid-year. The current Reserves staff A288 in Wilderness Rim and A276 on Tiger Mountain. They assist career staff with patient care and transports.

Bunker Gear Donation
Twelve sets of bunker gear that had exceeded their life span of 10 years and could no longer be utilized inside IDLH zones, were donated to Kittitas Hospital District 2. They will be used for emergency events, such as motor vehicle accidents.

Fire Corps
Eastside Fire Corps is part of the FEMA Citizen Corps Program. They provide support in the primary areas of: disaster/back-up communications, logistics, event medical, community engagement, and education. This is an all-volunteer membership.

In the second year of full operation, Eastside Fire Corps expanded to over 30 members. They have a total volunteer hour count of 2,250 at over 45 events and two resource emergency deployments.

New EF&R Website
The Agency unveiled a new website. The refreshed site enhances user capabilities, meets compliance with ADA requirements, and improves mobile responsiveness.

North Bend Aid Car
The EF&R Board of Directors unanimously agreed to recommend a one-time cost to add an Aid Unit in the area of the Snoqualmie Tribe Casino. The goal is to improve the safety of citizens & firefighters, maximize the efficiencies of the door-to-door service model and maximize the availability of EF&R response resources.

HAMER Drone Program
In March of 2019, the Drone Program became fully operational with two sUAS aircraft, nine FAA Part 107 pilots, and a King County Zone 1 resource (UAS 181).
Fire Prevention

Fire Marshal’s Office: Reviews & Inspections

**Inspections**
Issaquah, Sammamish, Carnation, North Bend
> 3,500

**Reviews**
Issaquah, Sammamish, Carnation, North Bend
> 1,100

**Training Hours**
Fire Inspector, NFPA 72, WSP, Codes, NFPA 13
> 300 Hours

**Other Inspections**
Knox Boxes, Fire Works, New Businesses, Day Care Facilities

More than **48,000** structures protected
Community Outreach

Public CPR / AED Instruction

Fire Cadet Program

Food & Toy Drives

First-Due Size-Up, Community Connect Program, and Station Open House Events

Fireground 101

Free Smoke & CO Detector Program

Local Media Outreach

The EF&R Fire Preparedness Forum included Congresswoman Kim Schrier & Hilary Franz, Commissioner of Public Lands
Employee Recognition

Promotions

- Ben Lane
  Deputy Chief
- Mike Geppert
  Battalion Chief
- Ben Hudson
  Battalion Chief
- Dean deAlteris
  Captain
- Frank Dahlquist
  Captain
- Rocky Martinez
  Lieutenant
- Andrew Vieth
  Lieutenant
- Jon Wiseman
  Lieutenant

Awards

- Lt. Ryan Hendricks
  Officer of the Year
- Lt. Rocky Martinez
  Firefighter of the Year
- HR Analyst
  Pam Bryson
  Support Staff of the Year
- Fire Corp Program Mgr.
  Jon Bromberg
  Volunteer of the Year
- Capt. John Pelliciotta
  City of Sammamish
  Firefighter of the Year

Retirements

- DJ Bridenbaugh
  Lieutenant
- Mary Hillier
  Controller
- Tim Melton
  Lieutenant
- Ryan Thaut
  Firefighter
New Employees

Career Firefighters

Adam Benson  Ramon Coss Y Leon  Brandon Davidson  Anna Erickson  Josh Gilbert  Brandon Mahoney
Chris Quinn  Alina Reed  Travis Smith  Joseph Stone  Faramarz Zadeh  Zach Zwaller

Reserve Firefighters

Stefan Aspen  Kelly Besmer  Nathan Bostian  Ryan Chase  Greg Haas  Josh Kearney
Julia Sargeant  Rhona Seng  Shelby Sprake  Britton Tweedy  Kelsey Whalen  Zach White

Fire Corps

Michael O'Connell  Sam Sprake

Support

Melissa Brown  Ryan Lenihan  Emily Lewis
2020 Budget Summary

2020 Operating Budget
$31,126,956

2020 Equipment Budget
$942,393

2020 Facilities Budget
$295,007

PARTNER CONTRIBUTIONS

Issaquah: $7,266,164
District 38: $1,731,242
Sammamish: $7,908,661
District 10: $7,102,125
North Bend: $1,198,989