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On behalf of the members of Eastside Fire & Rescue, I am proud to present the 2018 Annual Report. It was another successful year for the Department. Among many other things, we continued to provide excellent customer service to the citizens we serve, progressed in the implementation of the Strategic Plan, and approved the first biennial budget. It included provisions for implementing a dynamic aid car deployment system as well as, a second battalion chief response unit. EF&R’s innovative governance model continues to be the most cost-effective form of organizing regional fire services in King County.

In direct support of emergency personnel, who responded to nearly 10,000 emergency calls, we began the implementation of the Blue Card Command System, signed an Interlocal Agreement with the state-of-the-art South King County Training Consortium, and entered into a groundbreaking King County Automatic Aid Agreement. The reserve program continued redefining itself, providing numerous avenues for citizens to volunteer. Fire Corps embraced the newly donated Hamer Drone and built a one-of-a-kind program within King County to enhance search and rescue responses. The new Aid Car Academy Program for reserve firefighters continued to be successful. The Department implemented the first EF&R Fire Explorer Program. Labor and Management relationships continued to strengthen with the continuation of the Relationship by Objective program as well as, successfully negotiating several Memorandum of Understandings and Letter of Agreements. To promote health and mental wellness, an annual medical physical program was developed.

The Administrative Team demonstrated their dedication to EF&R’s mission by supporting response personnel and chief officers in ways that are too numerous to mention. My thanks are not enough to express my gratitude for the men and women who provide the support needed to allow emergency personnel to be successful. The outstanding efforts of personnel in Human Resources, Finance, IT, Admin Services, and Mechanical & Facilities Maintenance, made us successful in 2018.

I once again want to thank the Board of Directors for their support and guidance; the Department takes great pride in knowing you are leading the way.

Finally, with gratitude, I express my sincere thanks to all the members of the Eastside Fire & Rescue community for their active participation in the continued growth and development of this partnership. I take great pride in representing such an outstanding group of individuals that continually demonstrate a Unified Commitment to the success of this Department.

Feedback and questions are always welcome, and I encourage community members to reach out to Eastside Fire & Rescue should you need further information.

Respectfully,

Jeff Clark
Fire Chief
Board of Directors

• Larry Rude, KCFPD 10
• Alan Gothelf, City of North Bend
• Don Smith, KCFPD 10
• Tom Hornish, City of Sammamish
• Karen Moran, City of Sammamish
  (not pictured)
• Ramiro Valderrama, City of Sammamish
• Chris Dahline, Fire District 38
• Chris Reh, City of Issaquah
• Stacy Goodman, City of Issaquah
Unified Commitment

Mission Statement

Excellence in Service
Dedication to Community

Values & Priorities

Compassionate
Providing empathetic service that advocates for the communities we serve in a way that demonstrates “We Care.”

Innovative
Taking responsible risks to develop creative ideas that drive change.

Trustworthy
Demonstrating integrity, strength and ability to do the right thing.

Expertise
Maintaining our knowledge, skills and abilities to ensure the highest level of service is provided.

Professionalism
Professional pride, adhering to a strong code of moral and ethical conduct in appearance, attitude and standards.

Wicked Goal

Achieve a high performing organization status through a unified commitment by all members and internal stakeholders of EF&R.

Unified Commitment is achieved when we all feel as though we belong to the team, we are unified in our commitment to the mission and goals of EF&R, we will strive to experience excitement and enthusiasm about our work, will look forward to working with each other to ensure EF&R is successful.

In so doing, we recognize barriers exist, which must be taken down to achieve a unified commitment. Partners must unify and fully commit to EF&R, assets must be planned and utilized across all partners, labor and management must unite behind what is good for the whole and not personal benefit or preference, volunteers and career firefighters must bridge any divide, and preparation of the organization for operational regionalization must occur.

Our focus is on what brings us together.
Service Area

Contract Customer

☆ Snoqualmie Tribe

Partner
- Dist 10
- Dist 38
- Issaquah
- North Bend
- Sammamish
Vital Statistics

9,869 Incidents

Incidents by station

Incidents by hour of day

Average Station Turnout Time

<table>
<thead>
<tr>
<th></th>
<th>Fire</th>
<th>EMS</th>
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<tbody>
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<tr>
<td>01:07</td>
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</tr>
</tbody>
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Fire (2,034)
EMS (6,759)
MVA (441)
Mutual Aid (635)
Vital Statistics

EMS Incidents

- Basic Life Support (BLS) 4,961
- 73%
- Cardiac Arrests 121
- 2%
- Advanced Life Support (ALS) 1,677
- 25%

EMS Incidents by station

Eastside Fire & Rescue Annual Report 2018
Training Division

Eastside Fire & Rescue is an all-hazards response Department that is trained to mitigate emergencies involving fire, hazardous materials, technical rescue (high-rise rescue, swift water, confined space and trench rescue). To accomplish these tasks skillfully and safely, they must be re-enforced and updated continuously. The Training Division continues to focus on the EF&R Strategic Priorities of Employee Development and Life Safety.

Health & Mental Wellness
The highest priority of EF&R is the health and mental wellness of all Department personnel. Labor and Management collaborated to implement an annual medical physical program. This encourages a proactive approach to minimizing sickness and injuries for a full and healthy fire service career. Following the wellness initiatives, through the King County Fire Chiefs Association, EF&R members participate in educational opportunities focused on PTSD, equity and inclusion, work-life balance, and communication.

Multi-Company Operations
The Division hosted several opportunities to train with neighboring fire departments. Buildings set for demolition provided a unique opportunity to practice real-life scenarios. Crews from EF&R, and other agencies, participated in multi-family, single-family, high-rise and commercial structure fire scenarios.

More than 16,000 Hours of training
Blue Card Training
The Blue Card training program is a certification system that trains company and command officers how to standardize local incident operations. All members of the command staff have individually fulfilled over 74 hours of required training. In 2019, 100% of the company officers shall complete the training. Many departments EF&R responds with are Blue Card certified, allowing for consistent terminology and efficiencies across departments.

South King County Inter-Local Agreement
After a thorough evaluation of the current training model, with East Metro Training Group, a decision was made to join the South King County Fire Training Consortium. The official transition began in 2019, with the goal of establishing best practices and consistent training across all departments.
Accomplishments

Fire Explorer Program
The launch of the Explorer Program provides young adults, ages 14 to 18 years old, valuable insight into the fire service. It offers hands-on firefighter training. There are currently 18 students in the program who participate in monthly drills over the course of 16 weeks.

This program can act as a stepping stone for fire explorers to reach their goal of becoming career firefighters.

CPR Certifications
In 2018, instructors taught over 50 CPR/First Aid classes and certified 342 students. In addition, over 700 community members, including students from local high schools were taught CPR and First Aid.

Media Engagement
Incident, program, and safety information is provided to the media daily. Several media events were covered in 2018, including burn moratoriums, holiday safety, wildland deployments, and the new Drone Program.

Automatic Aid Agreement
The King County Fire Chiefs Association (KCFCA) developed, and adopted, an interlocal agreement to provide automatic aid for communities within King County.

Automatic Aid enhances customer service delivery by deploying the closet resource regardless of jurisdictional boundaries. This is a no cost agreement that addresses liability concerns. Individual agencies maintain independence and maximize their ability to receive aid when necessary.

Chief Clark has been a member of the KCFCA Automatic Aid Committee since its inception. He has significantly contributed in the crafting of the agreement.
Reserve Program
The Reserve Program began with 40 participants, many are pursuing a career in the fire service. Toward the end of the year, 18 reserves were hired as career firefighters in the area, three by Eastside Fire & Rescue. With the start of 2019, a new recruitment drive has been initiated.

Hamer Drone Program
The Drone Program was launched after receiving funding by Medic One Foundation donor, Barbara Hamer and her family. The Department operates a fleet of three drones. Two are outfitted with FLIR cameras, capable of detecting heat signatures. The ten certified FAA pilots, who operate the drones, are Fire Corps members.

Aid Car Academy
Eastside Fire & Rescue held three aid car academies. This provided the reserves the tools and confidence allowing them to perform EMS transports out of Stations 76 and 88.

Fire Extinguisher Training
Eastside Fire & Rescue provided fire extinguisher training for the community and CERT members. Several local organizations participated, and over 100 people were trained.

Board Governance
The Board of Directors updated and approved three major Board policies: Minimum Staffing Policy, The Equipment Replacement Fund, and the Budget Management and Reserve Policies.

New Software
The Fire Prevention Division saw the implementation of the Brycer Compliance Engine. This provides consistent and reliable fire prevention compliance reporting. A fleet management program, Haligan, is now used by crews performing apparatus checks.
Public Education
Crews spent hundreds of hours providing public education. These events included: a variety of school programs, blood pressure checks, visits to senior centers, community festivals, station tours, career fairs, events with Boy & Girl Scout troops, and many others.

Community Emergency Response Teams
The CERT program receives grant funding from Fire Districts 10 and 38 to assist with costs of instructors and equipment. Several classes were delivered, teaching important topics such as fire suppression and search & rescue.

Station Tours
Every year, we provide the community with hundreds of station tours; 2018 was no exception. This is a great way for crews and the community members to interact and to get to know each other.

Life Jacket Program
The life jacket program continues to be a success. The program is funded by Seattle Children’s Hospital, King County Drowning Prevention Network, Paris White Foundation, and Eastside Firefighters Benevolent Fund. Snoqualmie Valley Cub Scout Pack 466 assisted in the construction of the new Rattlesnake Lake location.

Eastside Baby Corner
Eastside Fire & Rescue has continued their partnership with Eastside Baby Corner delivering carseat inspections to the community.

Food Drives
Thanks to the incredible generosity of community members, over 300 totes, two huge bins of toys, clothing, and over 15,000 pounds of nonperishable food were collected. The Issaquah Food and Clothing bank, as well as the Snoqualmie Valley Food Bank received these donations, which greatly impacted their community.
Hopelink Toy Collection
The Reindeer Engine is a special tradition at Eastside Fire & Rescue. We visit neighborhoods, holiday events, and partner with agencies hosting food and toy drives. Unwrapped gifts are collected and donated to Hopelink, benefitting children newborn to 18 years old. This holiday season, over six pallets were filled with toys, several hundred pounds of food, and gift cards. Over 1,500 individual toys were donated during the Reindeer Engine drives throughout the neighborhoods.

Neighborhood Events
Throughout 2018, Eastside Fire & Rescue crews participated in numerous events within the communities we serve. We are looking forward to more community involvement in 2019!
Fire Prevention

Fire Marshal’s Office: Reviews & Inspections

**Carnation**
- Reviews: 35
- Inspections: 18

**Sammamish**
- Reviews: 319
- Inspections: 324

**North Bend**
- Reviews: 72
- Inspections: 100

**Issaquah**
- Reviews: 614
- Inspections: 859

**Structures Protected**
- 48,588

**Engine Company Inspections**
- 1,652
2019 Budget Summary

- **2019 Operating Budget**: $28,517,841
- **2019 Equipment Budget**: $914,945
- **2019 Facilities Budget**: $289,222

**Partner Contributions**

- Issaquah: $7,335,431
- District 38: $1,787,149
- Sammamish: $8,183,136
- District 10: $7,306,311
- North Bend: $1,192,759

Download the full Budget document from the Eastside Fire & Rescue website.
Employee Recognition

Promotions
- Ryan Anderson, Captain
- Jordan Simmonds, Captain
- Mark Vetter, Captain
- Matt Gardner, Lieutenant
- Mark Harper, Lieutenant
- Cody Ramstad, Lieutenant
- Mike Tjosvold, Lieutenant

Awards
- Pam Bryson, Meritorious
- Jon Parkinson, Meritorious
- Ryan Anderson, Special Unit Citation
- Pete Brummel, Special Unit Citation
- Matt Gardner, Special Unit Citation
- Mark Harper, Special Unit Citation
- Cody Ramstad, Firefighter of the Year
- Joe Lindsey, Special Unit Citation
- Bob Butterfield, Life Saving
- Ben Hudson, Officer of the Year
- David Geller, Volunteer of the Year
- Brian Gilomen, Support Staff of the Year
- Scott Hammack, Firefighter of the Year
- Adam Merritt, Special Unit Citation
- Nick Miller, Special Unit Citation
- Jason Stotler, Special Unit Citation
- Mike Tjosvold, Special Unit Citation

Retirements
- Lt. Daryl Butler
- FF Bob Butterfield
- FF Chris Griffith
- Capt. Pete Sandford
- Capt. Steve Westlake
- FF Mark LeRoy
- FF John Jensen
- FF Tom Little
- FF Rick Whalen
- VFF Michele Overholt
New Employees

Career Firefighters

Greg Planellas  Tyler Abhold  Myia Bloomfield  Brandon Hardesty  Chris McCormack  Brandon Smith

Reserve Firefighters

Brett Banka  Mark Benson  Drew Bowen  Matthew Bridenbaugh  Jeremy Elmore  Blake Fulghum  Justin Hanscom

Scott Ingersoll  Nathaniel Lodwig  Gary Merrell  Joel Stephens  Daniel Yun

Support

Monique Kruyt